

## **2nd Revised Page 1**

**Cancels 1st Revised Page 1**

### **LOCAL EXCHANGE SERVICES**

---

#### CHECK SHEET

Sheets listed below are effective as of the date shown on each sheet. \*Asterisk indicates changes in current tariff filing.

Page No. Revision Page Revision Page Revision

**Original Page 63.1**

### **LOCAL EXCHANGE SERVICES**

---

#### 4. TERMS AND CONDITIONS (Continued)

##### .22 IntraLATA Toll Presubscription

IntraLATA toll presubscription is a procedure whereby customer designates to the Company an IntraLATA Toll Provider (ITP) which the Customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an intraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis. The IntraLATA Toll Presubscription set forth herein is based upon the Company being a reseller as set forth in Section 1 of this tariff.

Each carrier will have one or more access codes assigned to it for various types of service. When an end-user selects a carrier as its preferred ITP, only one access code of that carrier may be incorporated into the switching system of the Company, permitting access to the ITP by the end-user without dialing an access code. Should the same end-user wish to use other service of the same carrier, it will be necessary for the end-user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as

an IntraLATA Toll Provider unless prior arrangements have been made with or by the Company. ITPs must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposed to

begin participating in intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an ITP by an end-user is subject to the terms and conditions set forth herein.

At the option of the ITP, the non-recurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end-user. This may involve charges resulting from end-user initial free choice PIC changes as specified in set forth herein.

This option for the ITP to be billed for the PIC change charge instead of the end-user is not available for orders placed directly via the Company.

**Original Page 63.2**

## **LOCAL EXCHANGE SERVICES**

---

### **.4 TERMS AND CONDITIONS (Continued)**

### **.22 IntraLATA Toll Presubscription (Continued)**

#### **.1 Initial Presubscription**

Existing end-users may exercise an initial free presubscription choice, either

by contacting the Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Company. End-users' choices which constitute exercising the free initial choice are:

#### **.1 Designating an ITP as their primary carrier thereby requiring no access**

code to access that ITP's service. Other carriers are accessed by dialing 1010XXX, 10101XXX or other required codes.

#### **.2 Choosing no carrier as a primary carrier, thus requiring 1010XXX or**

10101XXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.

Following an existing end-user's initial free selection, any subsequent selection made during the first 90 days after

presubscription or any change made more than 90 days after presubscription is implemented is subject to a non-recurring charge as set forth herein.

New end-users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for the Company's Local Exchange Service). If a customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls.

**Original Page 63.3**

## **LOCAL EXCHANGE SERVICES**

---

### **.4 TERMS AND CONDITIONS (Continued)**

#### **.22 IntraLATA Toll Presubscription (Continued)**

##### **.1 Initial Choice (Continued)**

Initial free selections available to new end-users are:

.1 Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 1010XXX, 10101XXX or other required codes.

.2 Choose no carrier as a primary carrier thus requiring 1010XXX or 10101XXX codes dialing to access all ITPs. This choice can be made by directly contacting the Company. In addition, new end-users that do not select a preferred carrier will be assigned a "No-PIC."

Following a new end-user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a non-recurring charge as set forth herein.

If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in

writing, all end-users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end-users that it is canceling its Feature Group D service, request that the end-user select a new ITP, and state that the canceling ITP will pay the PIC change charge, as provided herein. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the canceling ITP the change charge for each end-user that is currently designated to the ITP at the time of discontinuance.

**Original Page 63.4**

## **LOCAL EXCHANGE SERVICES**

---

### **.4 TERMS AND CONDITIONS (Continued)**

#### **.22 IntraLATA Toll Presubscription (Continued)**

##### **.2 Unauthorized Presubscription Change**

An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end-user denies authorizing. PIC disputes for end-users are resolved through an investigative process.

If an unauthorized change in intraLATA prescription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as set forth herein. In addition, the ITP will be assessed the applicable charge for returning the end-user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein apply. In addition, the ITP will be assessed the applicable charges for returning the end-user to their preferred intraLATA toll provider as herein.

##### **.3 Equal Access Recovery Charge**

The Equal Access Recovery Charge is a charge to recover the cost that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

**Original Page 63.5**

## LOCAL EXCHANGE SERVICES

---

### .4 TERMS AND CONDITIONS (Continued)

### .22 IntraLATA Toll Presubscription (Continued)

### .4 End User Charge Discrepancy

When a discrepancy is determined regarding an end-user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

.1 A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

.2 When two or more orders are received for an end-user line generated by

Telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

.3 If an end-user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end-user, the ITP will be assessed all applicable change charges. The non-recurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end-user.

### .5 Verification of Orders for Telemarketing

Neither the ITP or the Company shall submit a PIC change order generated by inbound or outbound Telemarketing unless, and until, the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures, as well as with the current anti-slamming practices and procedures of the State of Massachusetts.

**Original Page 63.6**

## LOCAL EXCHANGE SERVICES

---

### .4 TERMS AND CONDITIONS (Continued)

### .22 IntraLATA Toll Presubscription (Continued)

### .6 PIC Switchback Option

PIC Switchback is an option under which no investigation activities are performed by the Company when an end-user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in the PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge as specified herein, to switch the end-user to the end user's previous carrier.

When the Company is contacted by an end-user who denies requesting a change in ITP primary carrier, the end-user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

- .1 Verifying all PIC orders obtained by outbound Telemarketing prior to submitting those orders.
- .2 Instituting steps to obtain verification of orders submitted to the Company.

In addition, the end-user has the option of initiating a complaint to the F.C.C. of the Commission concerning unauthorized changes in carrier.

#### .7 Rates and Charges

The following apply:

- .1 Charge for IntraLATA Toll Prescription \$5.00 per line
- .2 Charge for an unauthorized service change \$30.00 per line

in IntraLATA Toll. This charge is assessed to

the company which made the unauthorized change.